



## Quality Policy Statement

It is the policy of Pruce Newman Pipework Ltd to fabricate and erect pipework, steelwork and associated services which meet the client's requirements in standard, time and price. To achieve this the Company shall:

- i. Identify carefully the client's requirements and, if needed, assist clients in identifying the specifications of the work that is required.
- ii. Plan and carry out the fabrication and installation using competent managers, engineers, senior operatives, welders, installers and other employees.
- iii. Use materials and equipment which give the required results and meet the specifications.
- iv. Test the completed work as required by the specifications.
- v. Inspect the material and the completed work, recording the results to provide confidence in the standard and information to achieve improvements.
- vi. Pay due attention to the client's views and correct promptly any unsatisfactory work.

The Management has a continuing commitment to:

- i. Meet statutory and regulatory requirements that apply to products and services provided.
- ii. Ensure that customer's needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- iii. Communicate throughout the Organisation the importance of meeting customer needs and legal requirements.
- iv. The Quality Policy and objectives.
- v. Ensure the review of quality objectives and reports on the Internal Audit results, as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System.
- vi. Ensure the availability of resources.
- vii. Monitor the effectiveness of the Quality Management System and continually improve such effectiveness.

The policy will be continually reviewed and revised as required to meet the changing needs of the Organisation, technical innovations and legislative developments.

The policy shall be:

- i. available and be maintained as documented information
- ii. communicated, understood and applied within the Organisation
- iii. available to relevant interested parties, as appropriate.

**Signed**

**Name:** Alan Pruce  
**Position:** Managing Director  
**Date:** November 2020

