

News & Health & Safety Letter

Customer Surveys – Good News

For some years now we have conducted formal but random enquiries with our clients to have a quality check on our performance relating to the value, competitiveness, safety, quality, service, complaints, standards, supervision & management etc. For the 6 month period ending November 2006 we achieved the highest result so far.

It was in August 2003 that we began this discipline. Marilyn Medcraft has now conducted nine telephone surveys with client contacts from all fields of our activities. The responses we look for are based on facts, experience and perceptions. It is just one of the tools we use to help with the assessment of business direction and strategy. Our lowest score has been 79.4%. The latest result returned at 91.7%! This now sets a high precedent and will be hard to live up to.

Many thanks go out to all staff for making this possible. A remarkable achievement!

Barry Edwards
Managing Director

60 Second interview with Jamie Key – Site Supervisor



What have you found most surprising in your Move from being on the tools to being a site supervisor?

Not being able to switch off at the end of the evening.

What is your most annoying habit?

Supporting West Ham - people say

What is the best piece of advise you have been given?

Take my time and think things through before acting.

What did you want to be when you grow up?

Footballer

What is your favorite place and why?

Abroad – because of the weather.

What is the last CD you bought?

Scissor Sisters

What four people dead or alive would you like to invite to your dinner party and why?

1. Nan & Grandad so they can see were I am now. 2. Peter Kay for entertainment value. 3. Kiefer Sutherland – I can ask him if he does his own stunts in 24. 4. Henry Paul – What really happened to Princess Diane?

Happy New Year to you all

February
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Service Years 2007

Congratulations for making 5 years Service.

Barry Prior
James Wilson



Congratulations for making 10 years Service

Phil Hoy
Alan Page



Jason Cootes
Clive Fulcher

Congratulations for 15 years Service



Marilyn Medcraft

Congratulations for 20 years Service

Colin Lee



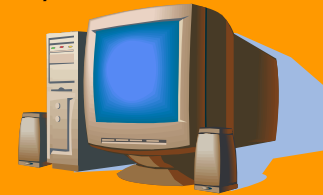
Congratulations for the BIG one 25 years Service.

Geoff Kirk & John Tanner



Welcome Back Rob Petre

Pruce Newman would like to welcome back Rob to the fold after a 6 year period with Mitsui Babcock and he's returning as an Office Waller when he left as a Site Operator.



REMEMBER
PRUCE NEWMAN NOW HAS A NO
SMOKING POLICY!!!!

1ST July is the official date when this comes into date by law. There is no exception to this rule. This also includes ALL Company vehicles.